



Iowa Department of Human Services
Child Development Home Complaint

Name of Provider Laurie Wheatley	County Emmet	
Care Address 909 N. 8 th St.	City Estherville	Zip Code 51334
Mailing Address 909 N. 8 th St.	City Estherville	Zip Code 51334
Phone 712-362-4010	Email	

Date of Complaint: November 14, 2014

Date of Visit: December 12, 2014

- ☒ Scheduled ☐ Unannounced ☐ N/A
☐ Non-Compliance with Regulations Found ☒ Compliance with Regulations Found
☐ N/A

RECOMMENDATION FOR REGISTRATION:

- ☐ NO CHANGES to registration status recommended
☒ REVOCATION of Registration

CATEGORY OF CARE:

- ☐ Category A
☒ Category B
☐ Category C (with no co-provider)
☐ Category C (with co-provider)

Summary of Complaint:

The informant stated that sometimes she feels like Laurie has too many babies to take care of. The informant further reported there have been times when when one of the children had soaked through his clothes, like Laurie hasn't had enough time to change him. It was also reported that this same child was very hungry when picked up. The reporter questioned if having so many small children takes more time than Laurie has.

Rule Basis and Findings of Complaints:

441 IAC 110.4 No more children are in care than the rules for the specific category will allow.

Findings:

Laurie denied caring for more children than allowed on any occasion. On 11-07-14 Laurie had four children in her home. Their ages met the required guidelines. During the visit on 11-14-14 she had three children. Their ages met the required guidelines. Laurie denied ever having any more children in her home than allowed as per registration requirements.

441 IAC 110.5(9) Provider. The provider shall meet the following requirements: a. give careful supervision at all times; b. exchange information with the parent of each child frequently to enhance the quality of care; c. give consistent, dependable care and be capable of handling emergencies.

Findings:

On 12-12-14 the informant provided additional information that the child had soaked through his clothing approximately 3 observed times during the 5 weeks he was cared for.

During a previous home visit on 11-14-14, I observed Laurie immediately changing two children's diapers when they awoke from their naps.

On 12-12-14 Laurie stated that no child has ever left her home with his/her diaper soaked through their clothing. She stated infant's diapers are typically changed 5 or 6 times per day. Laurie reported she keeps a record of each child's diaper changing time. She did not have the specific child's record for review as she did not keep the record after she was no longer providing care for the child. However, she did have a written record of diaper changing times of a child who was in her home at the time of the visit on 12-12-14.

441 IC 110.5(7) Meals. Regular meals and midmorning and midafternoon snacks shall be provided which are well-balanced, nourishing and in appropriate amounts as defined by the USDA Child and Adult Food Program. Children may bring food to the child development home for their own consumption, but shall not be required to provide their own food.

Findings:

On 12-12-14 the parent of the 6-month old child provided additional information that the child was "cranky" almost every day when she picked him up and she thought he was hungry. She fed him a bottle as soon as she arrived home which calmed him. The parent noted that the child is only fed a bottle and no food. She stated he would usually arrive at day care at approximately 10:00 a.m. and should have had a bottle at 11:00 a.m., 1:00 p.m. and 3:00 p.m. She would usually pick him up at 4:30 p.m.

Laurie stated she fed the 6-month old child a bottle 4 times per day as directed by the mother. Laurie stated she feeds the infants on regular schedules. She stated the parents of infants provide her with the times they should be fed and the amounts. Laurie stated she keeps a record of each child's feeding times. She did not have the specific child's record for review as she does not keep records for children she is no longer caring for. However, she did have a record of feeding times of a young child who was in her home at the time of the visit on 12-12-14. She stated older children are fed regular meals and snacks as per guidelines.

Resolution and Action Required:

Laurie denied non-compliance with diapering or feeding the children. She will continue to follow parental direction regarding feeding times of infants and feed children regular meals/snacks. She will continue to change the children's diapers as needed and record all times of feedings/diaper changes.

Despite compliance with the above reported concerns, registration revocation is recommended as a result of another complaint (dated 11/07/14)

Consultant's Signature <i>Xan Johnson, SW II</i>	Date <i>12/19/14</i>
Supervisor's Signature <i>Anne Matthai, SWS II</i>	Date <i>12/19/14</i>